

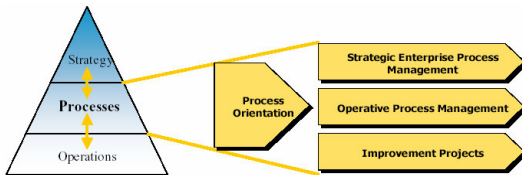
QPR ProcessGuide

Collaborative Management Software Committing People to Objectives and Processes

QPR ProcessGuide is an interactive tool for planning, implementing, communicating and committing people to business process improvement. It enables the organizations to achieve full benefits of their process management work.

With process management, significant benefits can be realized on every level of an organization. Starting with process orientation, the process management efforts are linked to the corporate strategy.

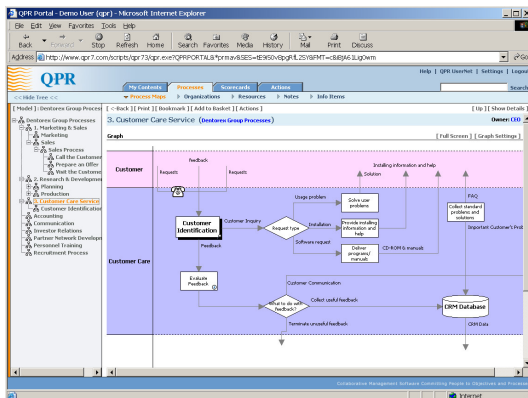
By implementing process management on all levels of the organization savings in both time and money can be achieved through committed personnel, improved efficiency and better communication. Excellence can be achieved by rational, continuous process improvement work.



QPR ProcessGuide is complete process management system for process re-engineering, continuous process improvement, quality management, supply-chain management, six sigma, knowledge management and other development and change management initiatives.

Model Your Processes with Little Effort

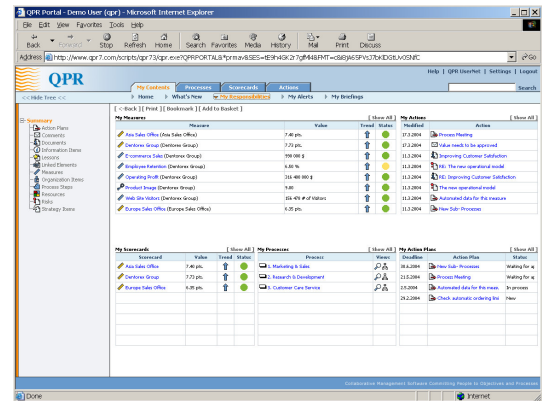
QPR ProcessGuide is an easy-to-use process modeling tool with advanced modeling capabilities. It uses hierarchical modeling consisting of process levels, which can be seen as single activities in higher process levels. The well-designed user interface enables easy and fast basic modeling as well as sound management of large and complex models with large process repositories.



QPR ProcessGuide lets you use your own organizations modeling notation and principles. The default flowcharting notation that is offered as default is easily customized to fit your needs.

Communicate and Commit People on Processes

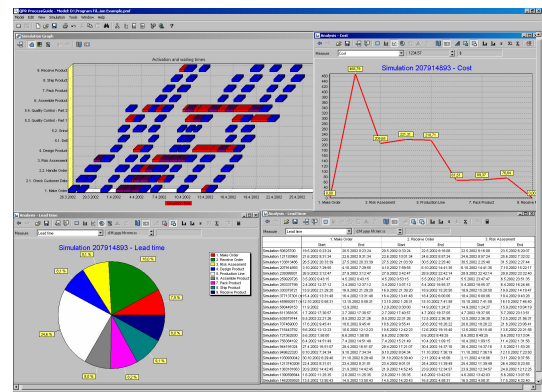
Communicating the processes through your organization's intranet helps the personnel to understand the processes and their roles in it. By making the process descriptions available at all times, the people are motivated towards their work and feel ownership of it.



QPR ProcessGuide enables personnel to have instant access to their personal, relevant process information that is always kept up-to-date with the efficient and automatic web publishing.

Optimize, Validate and Improve your Processes

QPR ProcessGuide offers a set of basic measures and a possibility to freely define your own measures for gathering data, which can be used in analyzing processes.

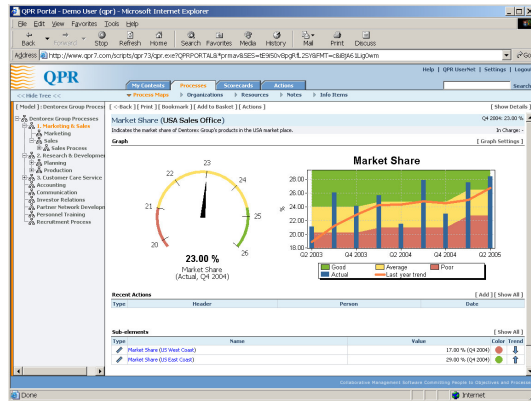


Measure data can be viewed and modified in a sheet view, which also performs various calculations. The whole sheet or a certain part of it can also be shown as a graph to present analysis results graphically.

With QPR ProcessGuide you can simulate processes as a part of improvement efforts in order to analyze your future strategic and tactical alternatives. With the simulation it is possible to identify bottlenecks, predict operational changes, validate new plans and plan resource allocation. The simulation is carried out with an animation.

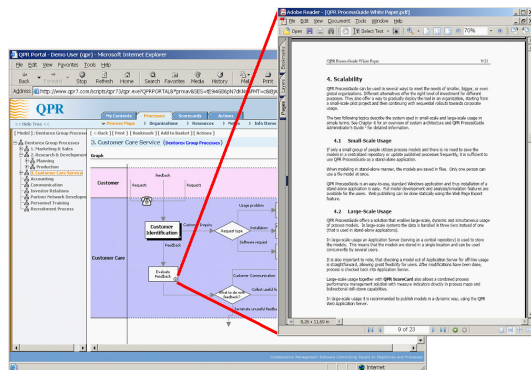
Integrate Performance Management to your Processes

QPR ProcessGuide and QPR ScoreCard form a complete process performance management solution, allowing you to link your process models to target setting, performance management and communication of strategy & vision with the measures derived from Balanced Scorecard principles.



Open, independent application

External systems and documents of any kind can be integrated to QPR ProcessGuide models as external models or information items.



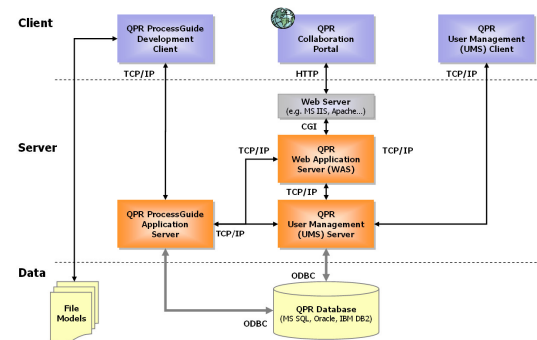
QPR ProcessGuide also provides full XML support. This means that a process model can be exported (or imported) to virtually any system that offers corresponding support.

Get results Fast

QPR ProcessGuide offers a very fast way to implement an automated collaborative management solution. The easy-to-use process modeling interface lets you map and model your processes as you define them. QPR ProcessGuide enables you to start enjoying the benefits of your business process management system from the first day of implementation.

Web-enabled multi-tier architecture

The unique architecture of QPR leverages the power of the Internet and intranet, creating a world of new opportunities for internal and external communication. The distributed, multi-user system allows all authorized users within the organization to view the entire performance management model, discuss the performance and strategy and input performance data through a web browser. Information security is ensured by individual authentication and user rights. This advanced multi-tier architecture ensures a globally shared, fast and reliable operating environment.



System Requirements

Operating system:

- Windows 2003
- Windows XP
- Windows 2000
- Windows NT + SP 6
- Windows 98 / 98 SE / ME (Web Client Only)
- Mac OS 9 or later (Web Client Only)

Web browser:

- Microsoft IE 5.0.1 - 6.0 (excl. Mac OS)
- Netscape Communicator 7.0 - 7.1 (Windows, Linux and Mac OS)
- Mozilla 1.0 - 1.4 (Windows, Linux and Mac OS)

Database:

- IBM DB2 7.2.4
- MS Access 2000
- MSDE 2000
- MS SQL Server 7.0 / 2000
- Oracle 8i / 9i / 10g

Web Server:

- Apache 1.3.x
- Lotus Domino Server 6.5
- MS IIS 4.0 - 6.0

QPR Software Plc

QPR is the leading provider of Collaborative Management software products. With QPR products world-class organizations collaboratively plan, implement, communicate and commit people to objectives and processes.

QPR is established 1991 and headquartered in Helsinki, Finland. QPR develops and delivers solutions together with a practiced partner network in 45 countries. The QPR Community consists of more than a thousand professionals serving customers all around the world.

More Information available at <http://www.qpr.com>

